



# HOW TO: PICO 4 ULTRA SETUP GUIDE

Skills<sup>VR</sup> Support | PICO



## STEP-BY-STEP GUIDE

# PICO 4 ULTRA Setup Guide

Welcome to your PICO G24K VR headset setup guide! This document will help you get started with your new headset, ensuring you can enjoy an immersive virtual reality experience safely and comfortably.

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## Important Safety and Usage Tips

- » Space: Ensure you're in an open, safe indoor area with at least 2 meters by 2 meters of space to stretch your arms and move freely without the risk of injury or damage to your surroundings.
- » Children's Use: This product is not recommended for children aged 12 or younger. Users aged 13 and older should be supervised by an adult during use.
- » Vision Correction: The PICO 4 Ultra does not support vision correction. If you need corrective lenses, make sure to wear your glasses during use.
- » Sun Exposure: Never expose the headset to direct sunlight or UV light (outdoors, cars, balconies, etc.), as it can cause permanent damage to the display.
- » Lens Care: To avoid scratches and ensure a clear viewing experience, clean the headset lenses with a soft eyeglass cloth. Avoid using harsh cleaning chemicals.

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# Getting Ready

### Prepare Your Play Area

- » **Prepare Your Space:** Choose a clean, safe, and well-lit area free from tripping hazards. Avoid rooms with single-colored walls, large reflective surfaces (e.g., mirrors), or moving objects.
- » **Remove Protective Film:** Peel off the protective film from the front cameras of the headset.
- » **Wear Lanyards:** Attach and wear the lanyards to the controllers to ensure they are secure during use.

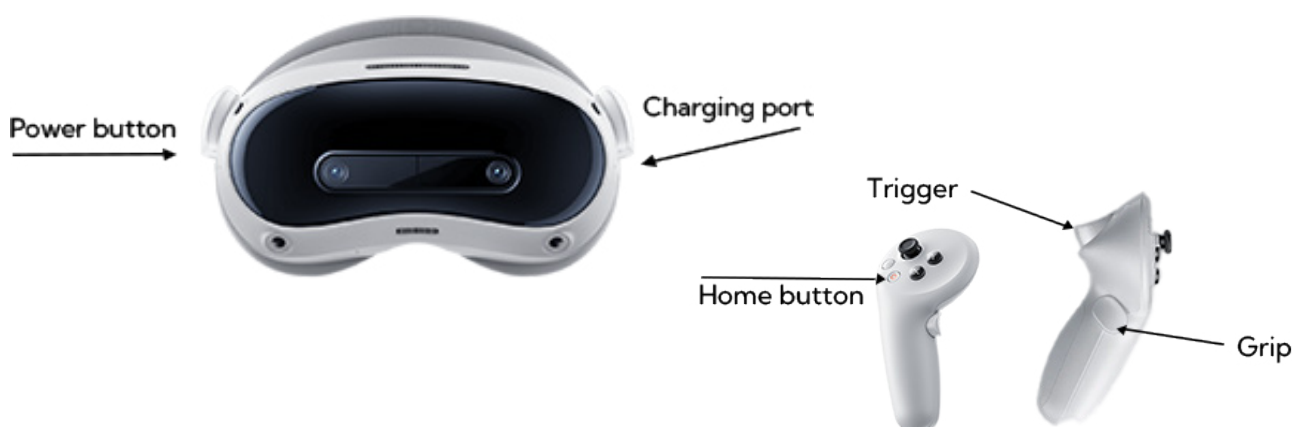
## Powering On

### Controllers:

- » **First Power-On:** Pull out the insulation film from the battery compartment. The controllers will automatically power on, indicated by a blue flashing light.
- » **Subsequent Power-Ons:** Press the "Home" button on the controller to turn it on (blue flashing light).

### Headset:

- » Press and hold the POWER button on the headset for 3 seconds until the status indicator turns white. This means the headset is powered on.



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# Headset Adjustment

### **Wear the Headset:**

- » Place the headset on your head and raise the rear part of the head strap to adjust it for a comfortable fit. Once in place, tighten the strap dial to secure the headset.

### **Pupil Distance Adjustment:**

- » Go to System Settings on the headset screen and adjust the pupil distance under Settings > Display. Tap "+" or "-" to fine-tune until you have a clear view.

### **Top Strap Adjustment:**

- » Fine-tune the top strap to reduce pressure on your forehead and ensure a comfortable fit.

# Status Indicators

### **Headset and Controller Status Indicators**

- » Headset Indicator Legend:
  - White: Headset is powered on or in operation.
  - Blue flashing: Headset is powering off.
  - Red flashing: Low battery.
  - Green: Charging complete.
- » Controller Indicator Legend:
  - Blue constant: Controller is connected and operational.
  - Red flashing: Controller is low on battery.
  - Blue flashing: Controller is connecting.
  - Red and Blue flashing alternately: Waiting for pairing.

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# Controllers

### Controller Powering On:

- » After inserting the batteries, press the "Home" button to power the controller on. The blue indicator will flash.

### Pairing the Controller:

- » If you need to pair a new controller, go to Settings > Controller > Pair and press and hold the "Home" and "Trigger" buttons simultaneously until the controller indicator flashes red and blue alternately.

### Disconnecting the Controller:

- » To disconnect a controller, press and hold the "Home" button until the controller status indicator turns red and it vibrates. It will automatically power off after disconnection.

## Re-centering the Screen

To ensure a properly aligned screen during your VR experience:

- » Wear the headset and look straight ahead.
- » Press and hold the Home button on the controller (or use the Volume Down button on the headset) for at least 1 second.
- » The screen will re-center, aligning the virtual content with your view.

## Sleep and Wake Modes

- » Automatic Sleep Mode: The system will automatically enter Sleep Mode when you take off the headset for a period of time. It will automatically wake up when you wear it again.
- » Manual Sleep/Wake Mode: To manually enter Sleep Mode or wake the headset, press and hold the POWER button for 3 seconds.

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# Hardware Reset

- » Reset the Headset: If the headset becomes unresponsive, press and hold the POWER button for 10 seconds to perform a reset.
- » Reset the Controller: If the controller becomes unresponsive, remove and reinstall the batteries to reset it.

# Other Adjustments

## Glasses Spacer:

- » If wearing glasses, you may install the optional Glasses Spacer to provide extra space between your glasses and the headset lenses. This will reduce pressure on the nose bridge and prevent your glasses from touching the lenses.

## Face Cushion Replacement:

- » Over time, the face cushion may become worn out or discolored. If needed, you can replace it with a new one for a better fit and hygiene.

# Important Reminders

- » Physical Safety: Always ensure you're in a safe and spacious environment when using the headset. Avoid tripping hazards, and be aware of the physical boundaries of your play area.
- » Take Breaks: Extended use may cause dizziness or eye fatigue. It's recommended to take a 30-minute break every hour. If you experience discomfort, stop using the headset immediately.
- » Lens Care: Protect the headset lenses from scratches and clean them gently using a soft cloth. Never use harsh chemicals or abrasive materials.
- » Vision and Health: The PICO 4 Ultra does not support vision correction. Wear your glasses if needed, and consult a doctor if you experience discomfort such as dizziness, eye strain, or visual abnormalities.
- » Sunlight Exposure: Do not expose the headset to direct sunlight or other strong light sources, as it can cause permanent damage to the display.

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**answer you're looking  
for?**

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