



OVERVIEW

FACILITATING A VR TRAINING SESSION

SkillsVR Facilitator Support Guide



OVERVIEW

Running a VR Training Session

Running a successful VR training session with SkillsVR involves careful preparation, setup, and facilitation. This guide provides step-by-step instructions for facilitators to ensure smooth operation and an optimal training experience for learners.

What you'll need

- » **VR Headsets:** depending on training/organisation
- » **Batteries:** 2 AA per headset (with extras)
- » **Disinfectant Wipes:** 1 packet per 10 headsets
- » **Physical Space:** Minimum 2m x 2m unobstructed area
- » **Internet:** Minimum 2 Mbps upload/download per headset
- » **Wi-Fi:** Unblocked, with no sign-in page or security that blocks SkillsVR access
- » **Furniture:** Chairs or swivel chairs for learners may be used



GETTING STARTED

Facilitation Requirements

- » **SkillsVR Champion:** A tech-savvy facilitator who will oversee the session setup and troubleshooting
- » **Session Planning:** Ensure headsets are charged (takes about 2 hours to charge fully). (Plan training sessions to allow for headset charging.)
- » **Laptop:** Required for enrolling learners and managing the session
- » **Technical Support:** The SkillsVR Champion is the first point of contact for troubleshooting
- » **Learners** should be comfortable using VR for extended periods



Preparing the Headsets

- » Turn On: Power on the VR headset by holding the power button for 3 seconds.
- » Adjust the Fit: Align the headset with your eyes to ensure clear visuals.
- » Define the Play Areas: Follow on-screen instructions to set up your VR boundary/s (free of obstacles/other learners).
- » Connect to Wi-Fi: Access the Wi-Fi menu and enter your network details. If company Wi-Fi blocks access, use a mobile hotspot/dongle.
- » Launch Skills^{VR} App/facilitator app: Navigate to the desired module to ensure sessions are easy to begin.



Running a Session Checklist

» Strong, fast, and reliable Wi-Fi	
» Headset is connected to Wi-Fi	
» Fresh batteries	
» Extra batteries	
» Headset is fully charged	
» Sufficient physical space	
» Facilitator application is set up	

FAQ's

Issue 1: VR Learner Cannot Progress

Check internet connection, restart session, or restart both the Facilitator app and VR app.

Issue 2: Hands Floating or Not Moving

Replace or recharge controller batteries.

Issue 3: Session Keeps Disconnecting

Ensure a stable Wi-Fi connection with at least 2 Mbps up/down.

Issue 4: Unable to Connect to Wi-Fi

Check if your organization's firewall is blocking access; use a mobile hotspot if necessary.

Issue 5: Invalid Session Code

Double-check that the correct code is entered (Session code, not Organisation code).



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Contact Support



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